

Bywaters
recycling made easy

BRAD MANUAL

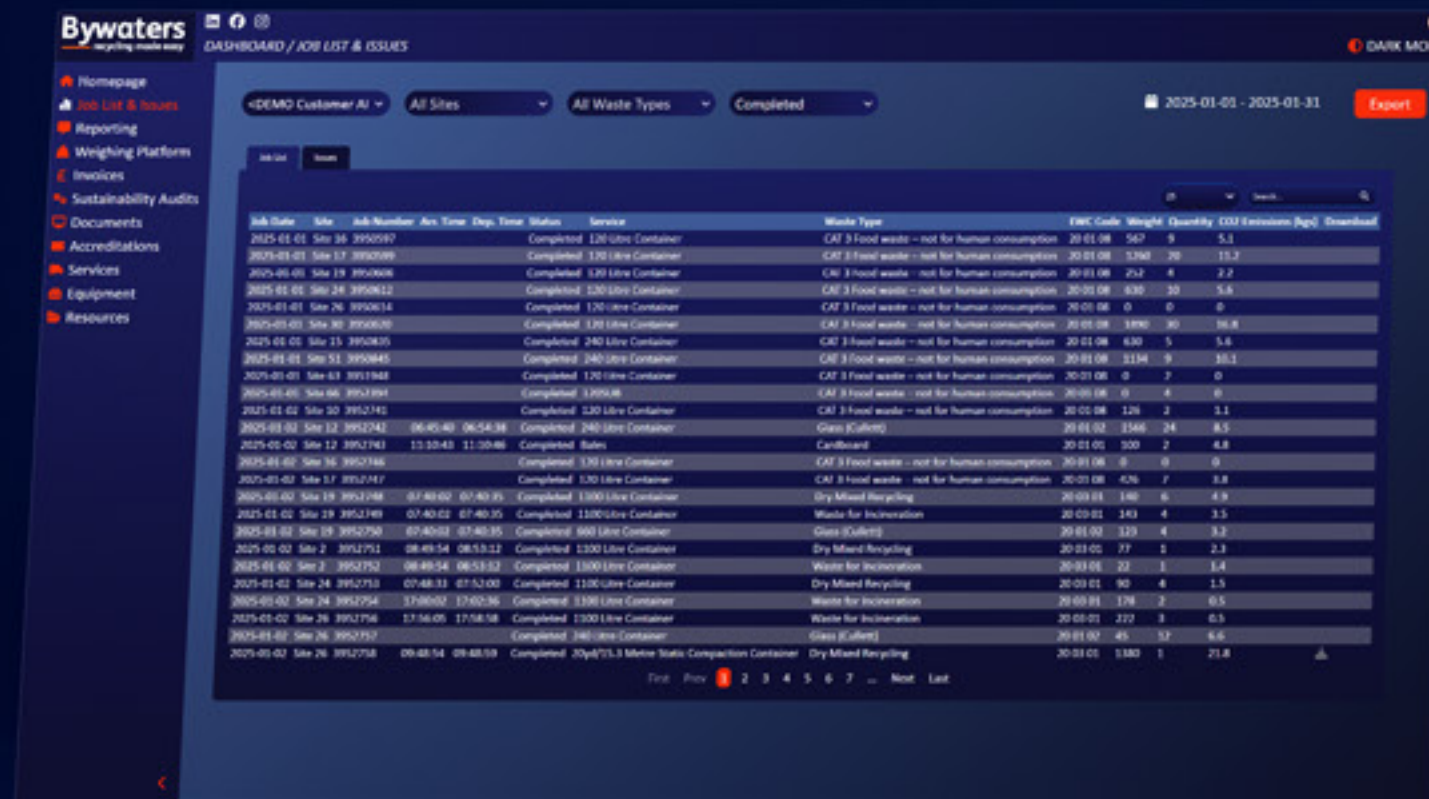
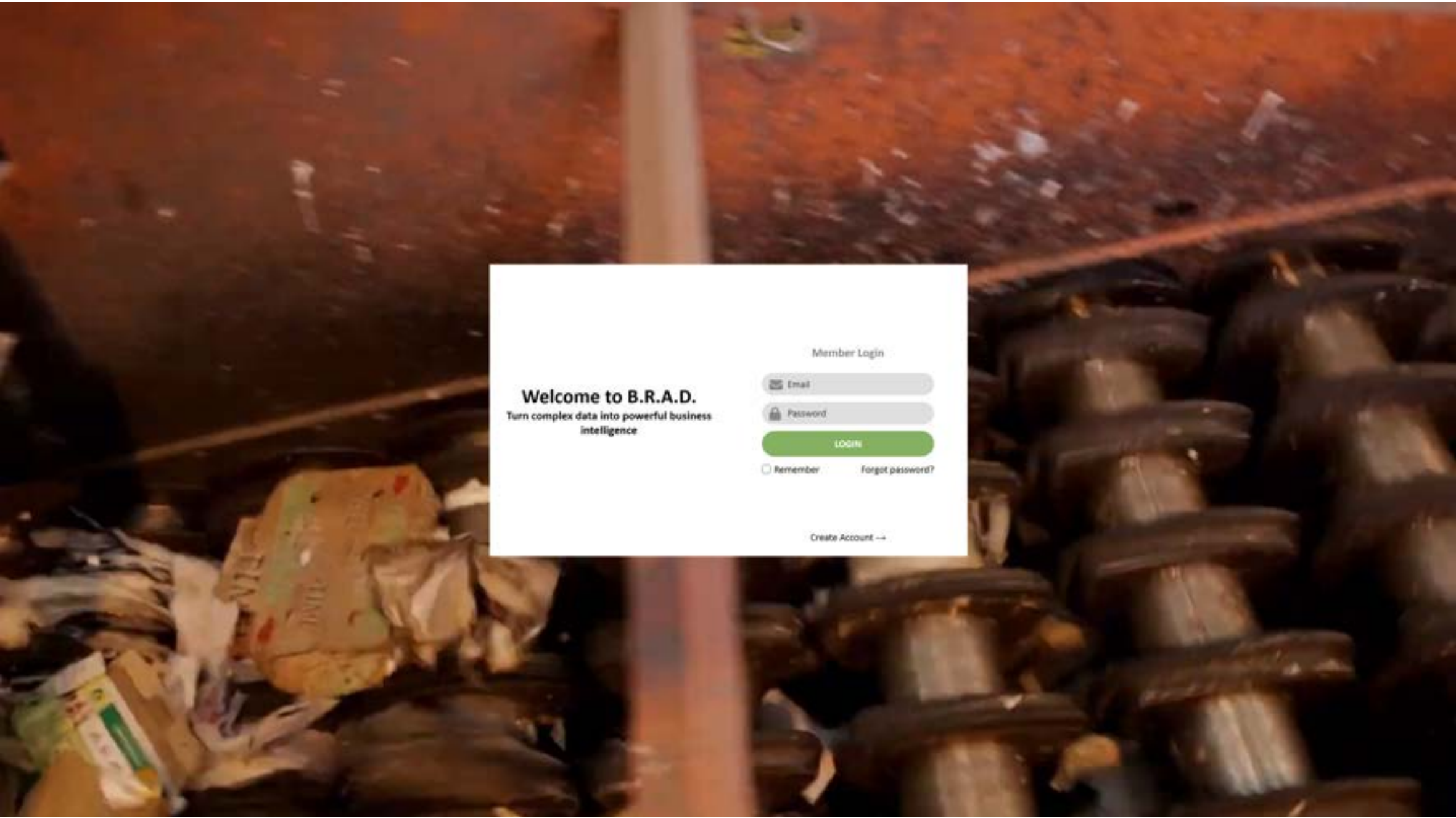


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LOGIN PAGE

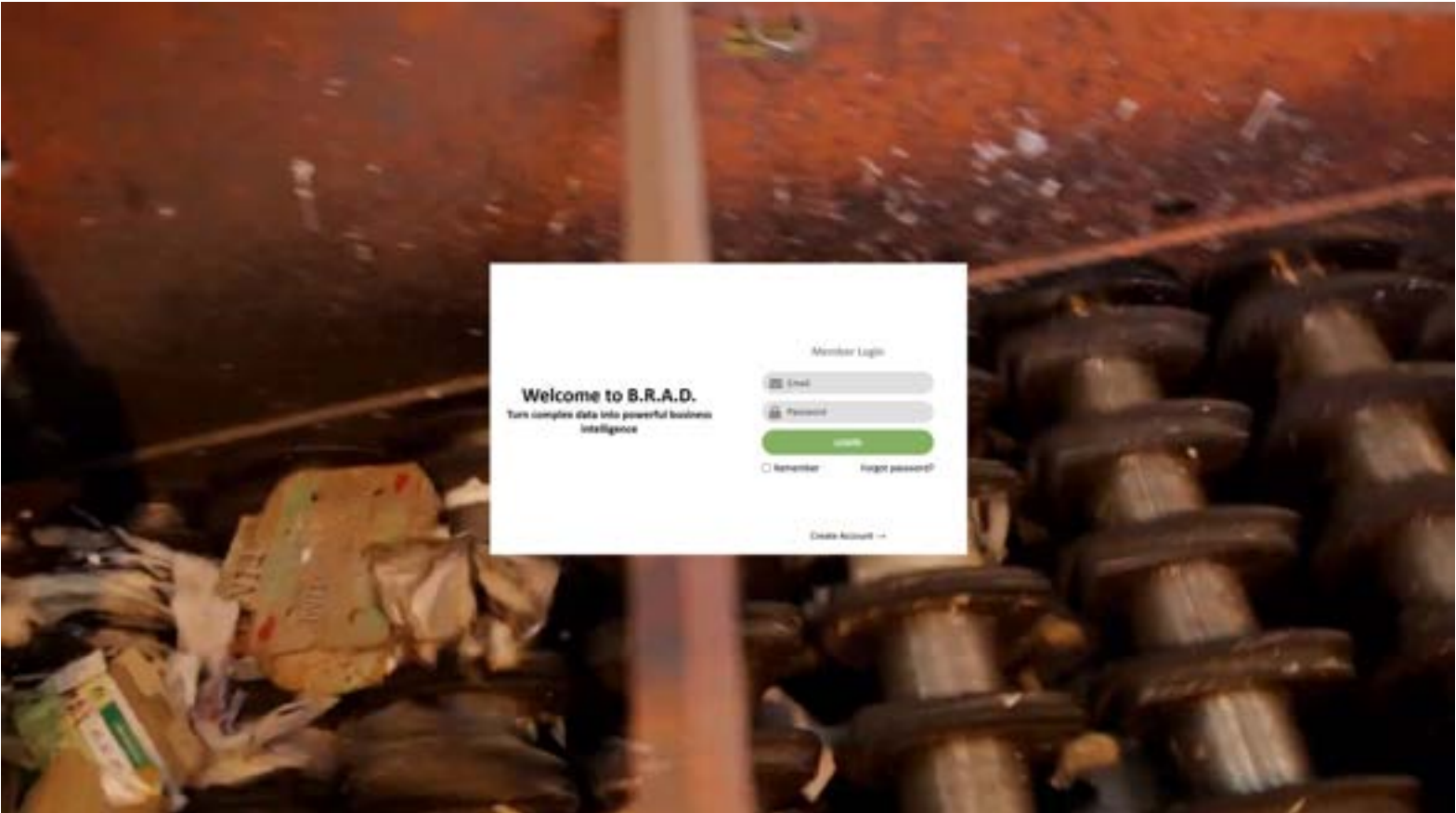


Welcome to the BRAD login page. To access all features, enter your username and password below. Even if you have an account already with the previous version of BRAD, you will need to create a new login for the latest version of BRAD.

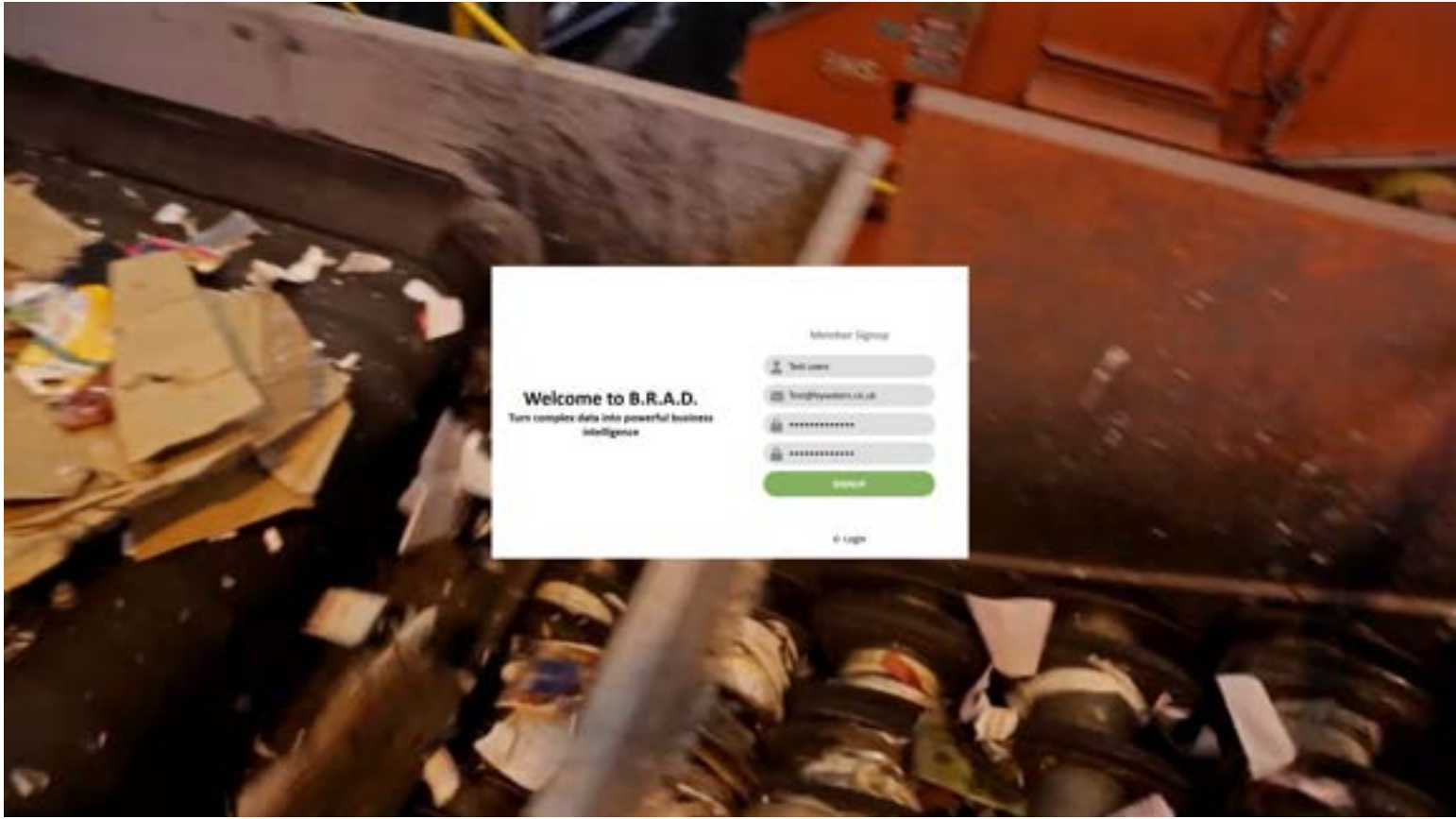
If you require access, please contact your account manager.

If you’ve forgotten your password, click ‘Forgot Password’ for assistance.

ACCOUNT CREATION

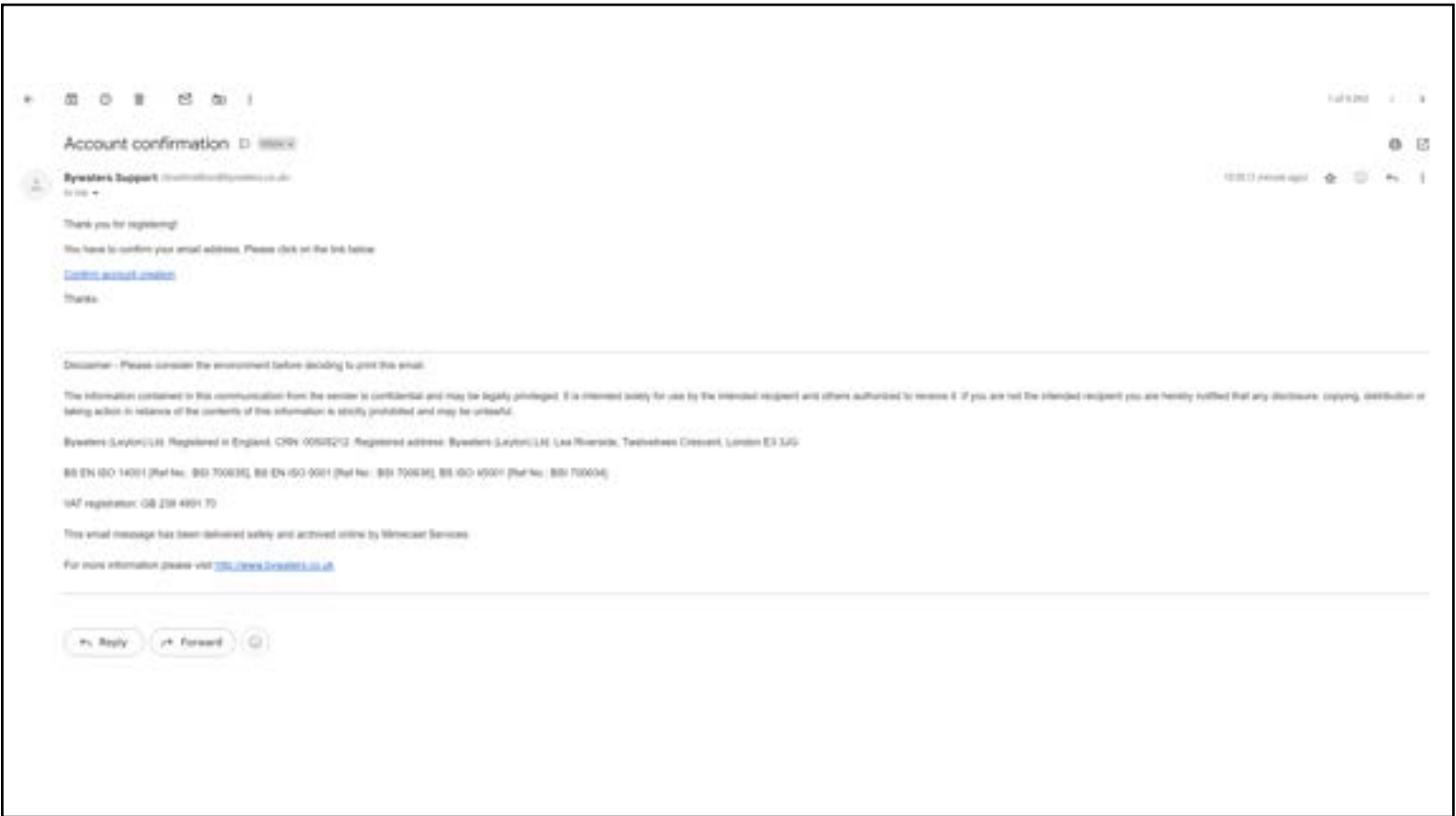


1. Navigate to the login page and click “Create Account.”

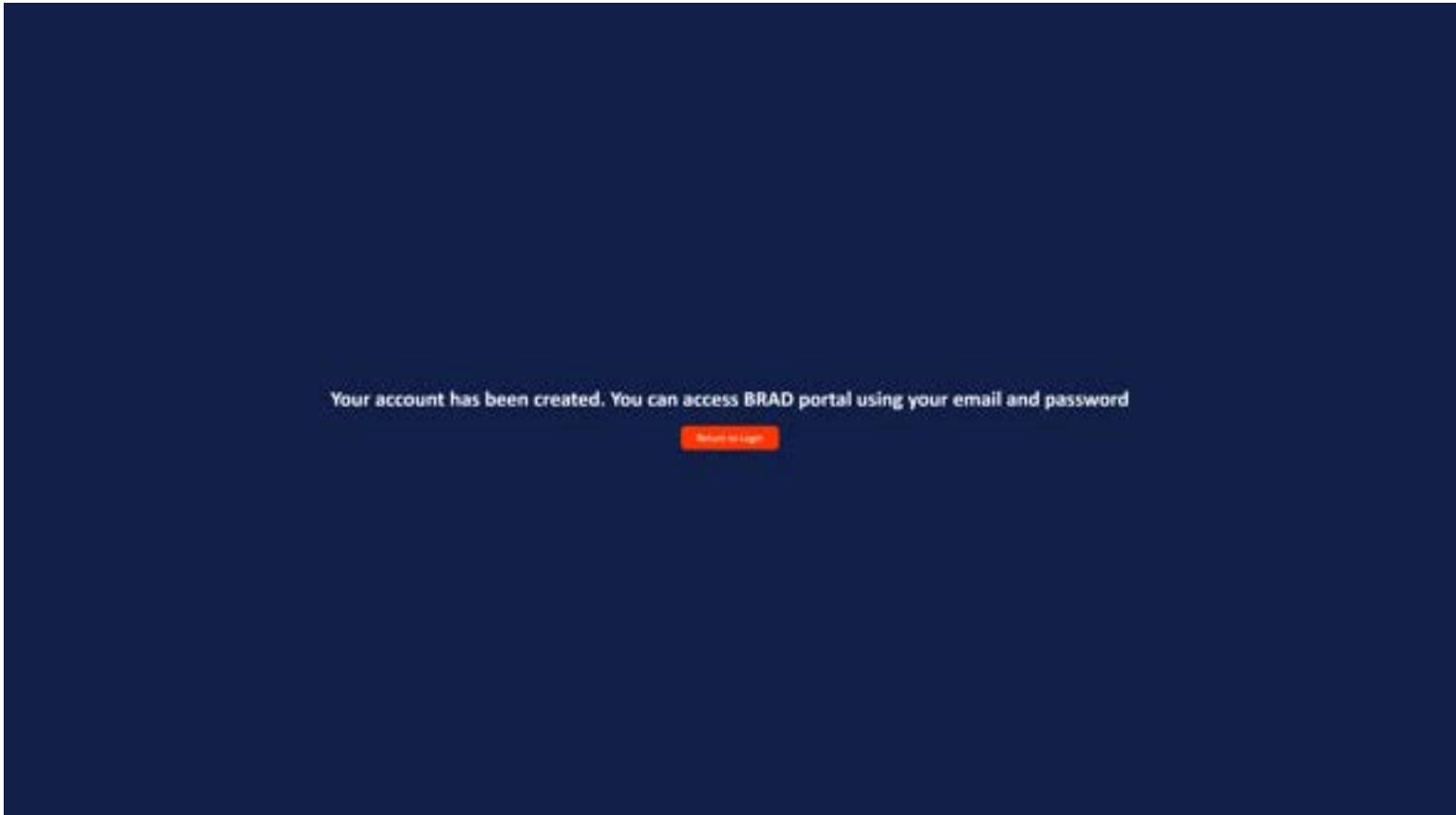


2. Fill in all required fields in the registration form that appears and click “Sign Up”.

If you receive an error message stating your account is not in the database, contact your account manager.



3. Check your email for a verification email and click the provided verification link.



4. You will be redirected to a verification confirmation page, confirming your account is now verified.



5. You can now log in and access BRAD to view your waste and recycling data.

HOMEPAGE DASHBOARD

Homepage

Account / Site / Waste / Date Filters

This filter bar lets you view your waste data based on the parameters you select. Changing these parameters will update the KPIs, waste type percentages, waste recovered and recycled amounts, and CO2 emissions

KPIS

The KPI section displays key waste data based on the selected filters. This data includes your service rate, total waste, recycled waste, waste sent for incineration, recycling rate, incineration rate, CO2 emissions (generated and saved), and equivalencies to help you better

Waste Recovered and Recycled, tonnes

The Waste Recovered and Recycled section shows the amount of waste recycled and recovered within the selected date range.

Ways to improve

The Ways to Improve section provides top tips and accompanying images, all linked to the Bywaters website, to help you increase your recycling rate.

CO2 Emissions, tonnes

The CO2 Emissions section shows how much CO2 we generate within the specified date range selected by the date filter.

Download report button

The Download Report button lets you download a granular report of your waste data, customized by the filter selections, allowing you to view your waste data more in-depth.

Waste type by tonnes and percentage

This section presents a pie chart visualization of waste data, including both tonnage and percentage breakdowns. The data is subject to filtering by Account, Site, Waste, and Date.

Leaderboard

The Leaderboard section gamifies and compares your sites your site's data based on recycling rate, emission rate, and waste reduction percentage.

News Section

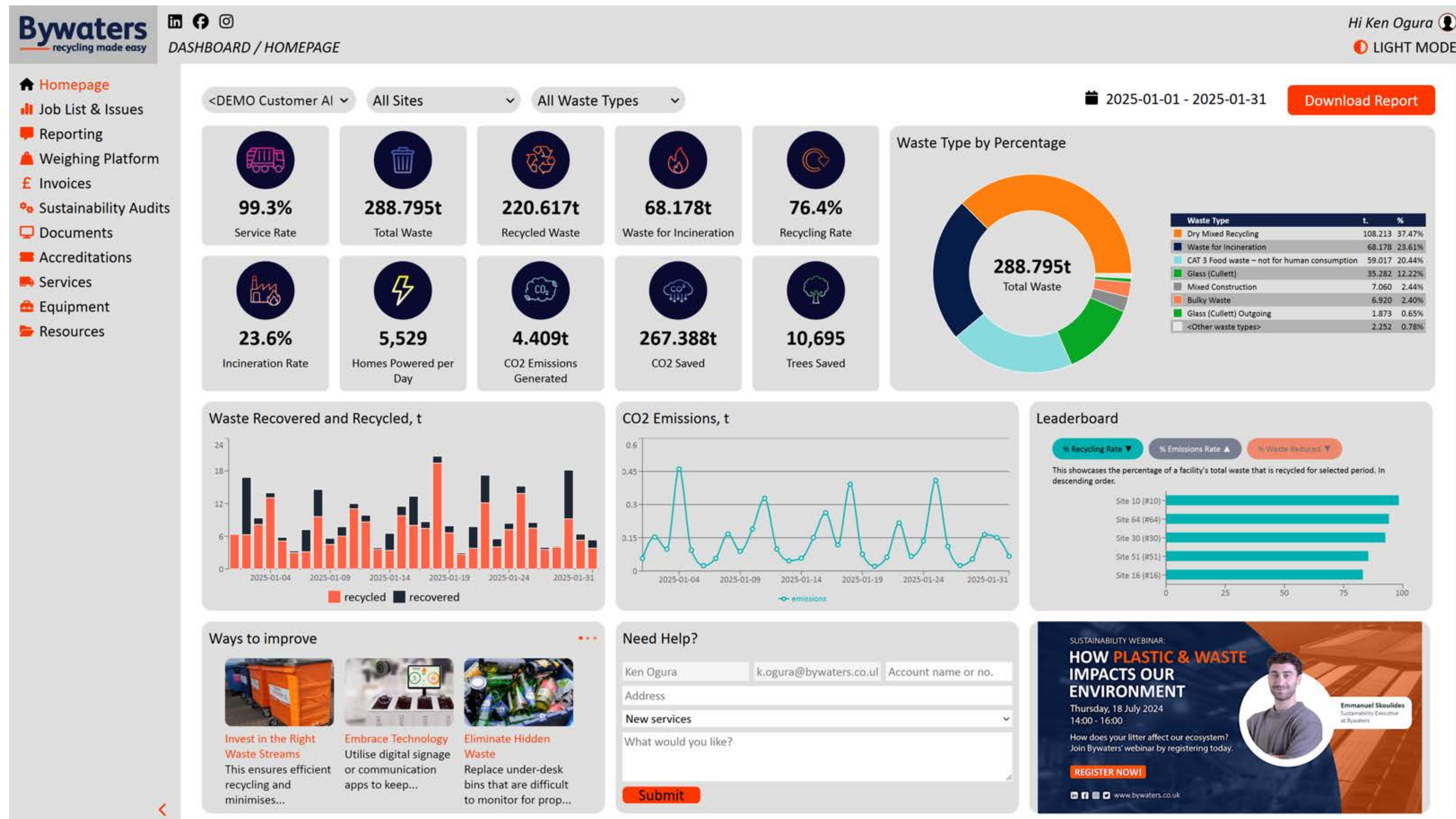
The News banner keeps you updated on the latest Bywaters news, from innovations to webinars, with links to relevant webpages.

Submission Form

Use this section to contact the Bywaters admin team directly. They will respond to your requests, which may include obtaining new equipment or scheduling a waste audit.



HOMEPAGE DASHBOARD (LIGHT MODE)



JOB LIST & ISSUES

Job List & Issues

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DARK MODE

Homepage

Job List & Issues

Reporting

Weighing Platform

Invoices

Sustainability Audits

Documents

Accreditations

Services

Equipment

Resources

<DEMO Customer AI

All Sites

All Waste Types

All Statuses

2025-01-01 - 2025-01-31

Export

Job List

Issues

Job Date	Site	Job Number	Arr. Time	Dep. Time	Status	Service	Waste Type	EWC Code	Weight	Quantity	CO2 Emissions (kgs)	Download
2025-01-01	Site 11	3950592			Cancelled	240 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 12	3950593			Cancelled	240 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 15	3950594			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 15	3950595			Cancelled	240 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 16	3950596			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 16	3950597			Completed	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	567	9	5.1	
2025-01-01	Site 17	3950598			Cancelled	240 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 17	3950599			Completed	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	1260	20	11.2	
2025-01-01	Site 17	3950600			Cancelled	32yd/24.5 Metre Portable Compactor Bin Lifter	Dry Mixed Recycling	20 03 01	0	0	0	
2025-01-01	Site 17	3950601			Cancelled	32yd/24.5 Metre Portable Compactor Bin Lifter	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 19	3950602			Cancelled	1100 Litre Container	Dry Mixed Recycling	20 03 01	0	0	0	
2025-01-01	Site 19	3950603			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 19	3950604			Cancelled	240 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 19	3950605			Cancelled	660 Litre Container	Glass (Cullett)	20 01 02	0	0	0	
2025-01-01	Site 19	3950606			Completed	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	252	4	2.2	
2025-01-01	Site 2	3950607			Cancelled	1100 Litre Container	Dry Mixed Recycling	20 03 01	0	0	0	
2025-01-01	Site 2	3950608			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 2	3950609			Cancelled	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	0	0	0	
2025-01-01	Site 24	3950610			Cancelled	1100 Litre Container	Dry Mixed Recycling	20 03 01	0	0	0	
2025-01-01	Site 24	3950611			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 24	3950612			Completed	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	630	10	5.6	
2025-01-01	Site 26	3950613			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	
2025-01-01	Site 26	3950614			Completed	120 Litre Container	CAT 3 Food waste – not for human consumption	20 01 08	0	0	0	
2025-01-01	Site 3	3950616			Cancelled	1100 Litre Container	Dry Mixed Recycling	20 03 01	0	0	0	
2025-01-01	Site 3	3950617			Cancelled	1100 Litre Container	Waste for Incineration	20 03 01	0	0	0	

On the Job List and Issues page, you can see all the jobs Bywaters has performed. Use the filter section at the top to filter by account, site, waste type, and status.

The Job List tab displays the date, site, job number, job status, service, waste type (including the EWC code), weight, quantity, and CO2 emissions generated by the job. You can download associated documents and export the data as an XLSX file compatible with spreadsheet software.

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DARK MODE

Homepage

Job List & Issues

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<DEMO Customer AI

All Sites

All Waste Types

All Statuses

2025-01-01 - 2025-01-31

Export

Job List

Issues

Job Date	Site	Job Number	Job Status	Job Issue Type	Responsibility	Issue Status	Affects Service Rate
2025-01-02	Site 10	3952740	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-02	Site 12	3952742	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-02	Site 15	3952744	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-02	Site 16	3952745	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-02	Site 24	3952755	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-02	Site 26	3952757	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-02	Site 26	3952757	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-02	Site 26	3952826	Failed	Driver called in sick , jobs carried over to next available round	Bywaters	Resolved	Yes
2025-01-03	Site 15	3954111	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-03	Site 15	3954112	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-03	Site 16	3954114	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-03	Site 64	3955041	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-03	Site 51	4080954	Completed	Service Completed	Non Applicable	Resolved	No
2025-01-04	Site 26	3955452	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-05	Site 12	3956818	Completed	Service Completed	Non Applicable	Resolved	No
2025-01-05	Site 15	3956820	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-05	Site 26	3956835	Failed	Bin was empty upon arrival	Customer	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-05	Site 51	3956920	Completed	Unexpected lift	Non Applicable	Resolved	No
2025-01-08	Site 15	3958306	Failed	Bin was empty upon arrival	Customer	Resolved	No

The “Issues” tab shows any errors or issues related to waste collection. It displays the job site, site, status, and reason for the issue. It also indicates who is responsible for the issue, whether it has been resolved, and if the service rate was affected. This information can be downloaded in XLSX format.

REPORTING

Reporting

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DARK MODE

Dashboard / Reporting

Transport for London

Year to Date

Monthly

Date

2025: January to January

2024: January to December

2023: January to December

2022: January to December

2021: January to December

2020: January to December

2019: January to December

2018: March to December

For swift and efficient access to comprehensive yearly and monthly waste data reports, please use this dedicated reporting page. This bypasses the homepage dashboard’s filter system and provides direct downloads of detailed records.

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MONTH-ON-MONTH REPORT

January 2025 - January 2025

Total Waste, t

Recycled, t

Recycled, %

CO2 Savings, t

0.693

0.693

100.0%

0.840

Customer Site	Total Waste, t	Recycled, t	Recycled, %	CO2 Savings, t
Crystal Building (K2)	0.693	0.693	100.0%	0.840

Waste Type	Recovered, t	Recycled, t
CAT 3 Food waste – not for human consumption		0.540
Glass (Cullett)		0.153
Confidential		0.000

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MONTH-ON-MONTH REPORT

January 2025 - January 2025

Chart 1. Recycled and Recovered by Month

Chart 2. Monthly Recycling Rates by Customer Site

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MONTH-ON-MONTH REPORT

January 2025 - January 2025

Chart 3. Total Waste by Customer Site

Chart 4. Total Waste by Waste Stream

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MONTH-ON-MONTH REPORT

January 2025 - January 2025

Table 1. Waste Streams by Customer - Site: Crystal Building (K2)

Waste Type	Jan 2025	Total
Total Recycled, %	100.0%	100.0%
Total Recycled, t	0.693	0.693
CAT 3 Food waste – not for human consumption	0.540	0.540
Confidential	0.000	0.000
Glass (Cullett)	0.153	0.153
Total	0.693	0.693

WEIGHING PLATFORMS

Weighing Platform

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DARK MODE

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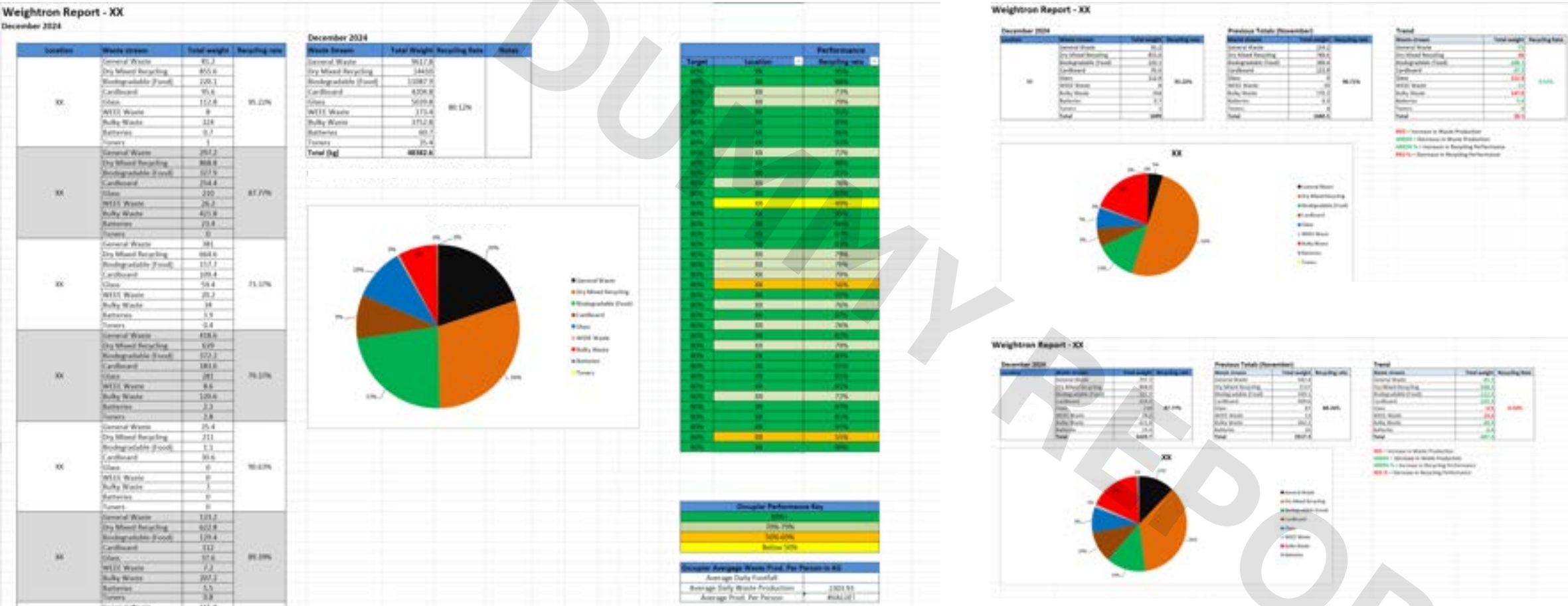
Resources

DASHBOARD / WEIGHING PLATFORM

<DEMO Customer AI>

Document Type	Customer Name	File Name	File Type	Last Modified Date
Weighing Report	<DEMO Customer ABC>	Sample Weighing Report - November 2024.pdf	pdf	2024-11-18
Weighing Report	<DEMO Customer ABC>	Sample Weighing Report - October 2024.pdf	pdf	2024-11-18
Weighing Report	<DEMO Customer ABC>	Sample Weighing Report - September 2024.pdf	pdf	2024-11-18

If you manage a large facility or site with access to the BRAD weigh-in platform, you can download waste reports in a XLS format showing tenants recycling and incineration rates. This allows you to identify tenants needing improvement and implement strategies to increase their recycling performance.



The XLS report provides site-wide waste data and granular tenant-specific waste data, allowing you to assess tenant adherence to recycling best practices. The first tab displays the overall site data, while subsequent tabs detail individual tenant information.

INVOICES

£ Invoices

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DASHBOARD / INVOICES

<DEMO Customer AI

All Invoice Types

2025-01-01 - 2025-01-31

View an invoice or credit note by selecting the document number from the drop-down list:

Select Invoice...

View

Bar chart showing Invoice Amount (blue) and Credited Amount (grey) from Feb 2024 to Jan 2025. A tooltip for Jul 2024 shows Invoice Amount: 211,182.08 and Credited Amount: 0.

25

Search...

Document Number	Document Type	Invoice Date	Net Amount	Linked Invoice
P265335	Invoice	2025-01-23	1245.35	
P265337	Invoice	2025-01-23	3443.37	
P265338	Invoice	2025-01-23	10076.37	
P265340	Invoice	2025-01-23	260	
P265341	Invoice	2025-01-23	4262.53	
P265342	Invoice	2025-01-23	13846.31	
P265343	Invoice	2025-01-23	520	
P265344	Invoice	2025-01-23	1522.2	
P265345	Invoice	2025-01-23	2476.26	
P265346	Invoice	2025-01-23	30624.22	
P265347	Invoice	2025-01-23	13031.53	
P265348	Invoice	2025-01-23	295	
P265349	Invoice	2025-01-23	520	
P265350	Invoice	2025-01-23	520	
P265351	Invoice	2025-01-23	520	
P265352	Invoice	2025-01-23	507.52	
P265353	Invoice	2025-01-23	795	
P265354	Invoice	2025-01-23	260	
P265355	Invoice	2025-01-23	680	
P265356	Invoice	2025-01-23	1650	
P265357	Invoice	2025-01-23	1043.87	
P265358	Invoice	2025-01-23	55252.4	
P265359	Invoice	2025-01-23	33618.51	

The invoice page allows you to view invoices and credit notes, which can be filtered by date and invoice type, including credit notes. You can also fetch and download specific documents. Following the data retrieval, a monthly bar graph displays the net amount, providing a visual representation of financial costs. The table on the page displays document number, document type, invoice types, invoice date, net amount and a download button.

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Bywaters (Leyton) Ltd

Lea Riverside

Twelvetrees Crescent

London E3 3JG

Tel: 020 7001 6000

Web: www.bywaters.co.uk

VAT Registration No. GB 238 4891 70

Registered in England No. 00505212

INVOICE

Address

Account Number

Invoice Number

Invoice Date

Please quote with payment.

Page 1 of 9

Date	Ticket No.	Description	Order No.	Qty	Unit Price	Net
Site Address:						
01/12/24		Container rental - 120 Litre Container - CAT 3 Food waste – not for human consumption		682	£0.07	£47.74
01/12/24		Container rental - 120 Litre Container - Glass (Cullett)		296	£0.07	£20.72
01/12/24		Container rental - 240 Litre Container - Glass (Cullett)		465	£0.07	£32.55
01/12/24		Container rental - 360 litre drop front special - Dry Mixed Recycling		310	£0.27	£83.70
01/12/24		Container rental - 360 litre drop front special - Waste for Incineration		310	£0.27	£83.70
01/12/24		Container rental - 770 Litre Drop Front Container - Dry Mixed Recycling		2,356	£0.34	£801.04
Total Goods						
20.00 % VAT						
Total Invoice						

Queries must be properly notified within 10 days of invoice date to be validated.

Email queries to invoicequery@bywaters.co.uk

PAYMENT DUE WITHIN 30 DAYS OF INVOICE DATE

Late payment will incur an interest charge of 8% per annum calculated on a daily basis from the due date.

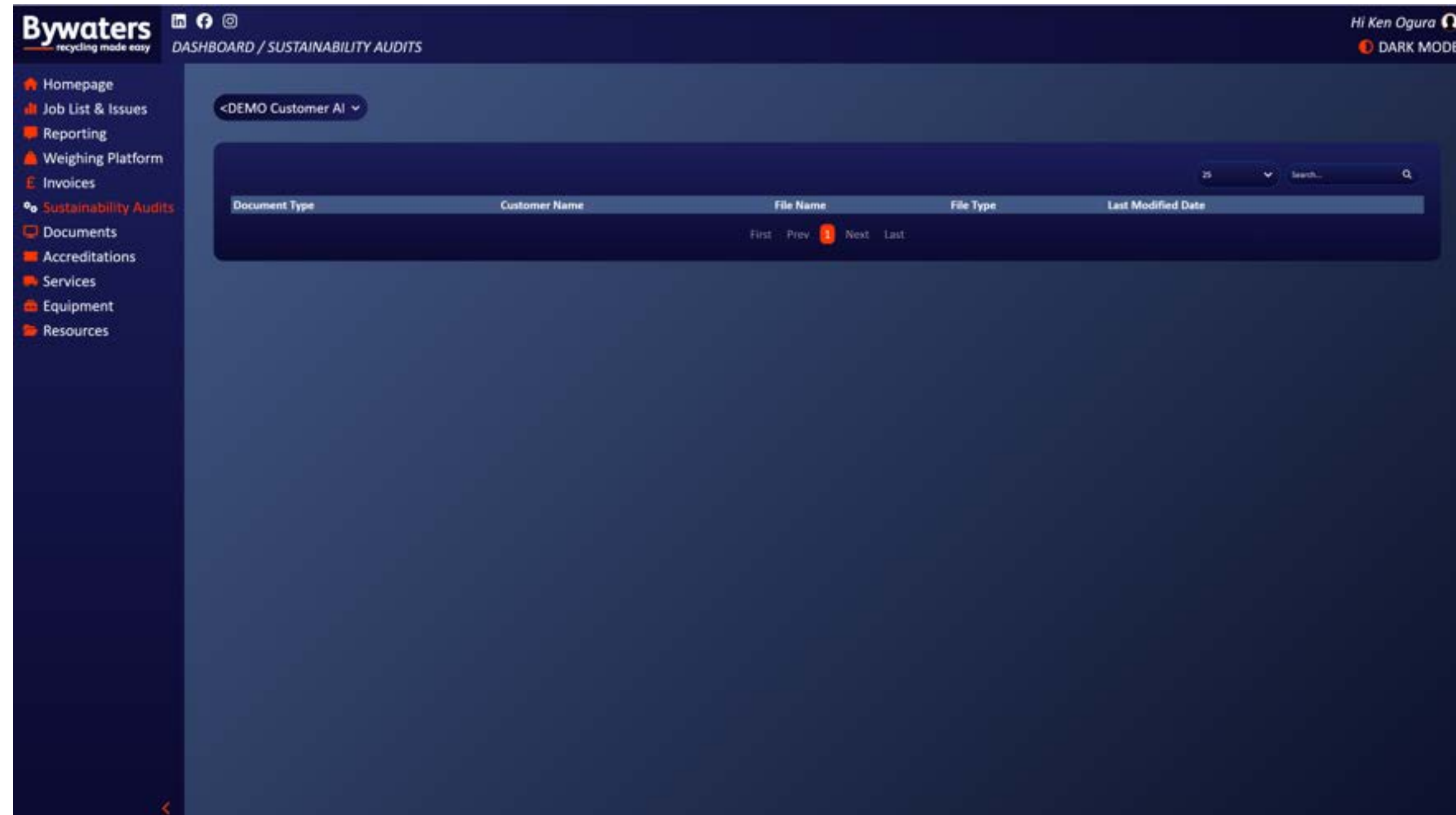
BACS Payment to: Bywaters (Leyton) Ltd

Account: 03005229 Sort Code: 40 61 35

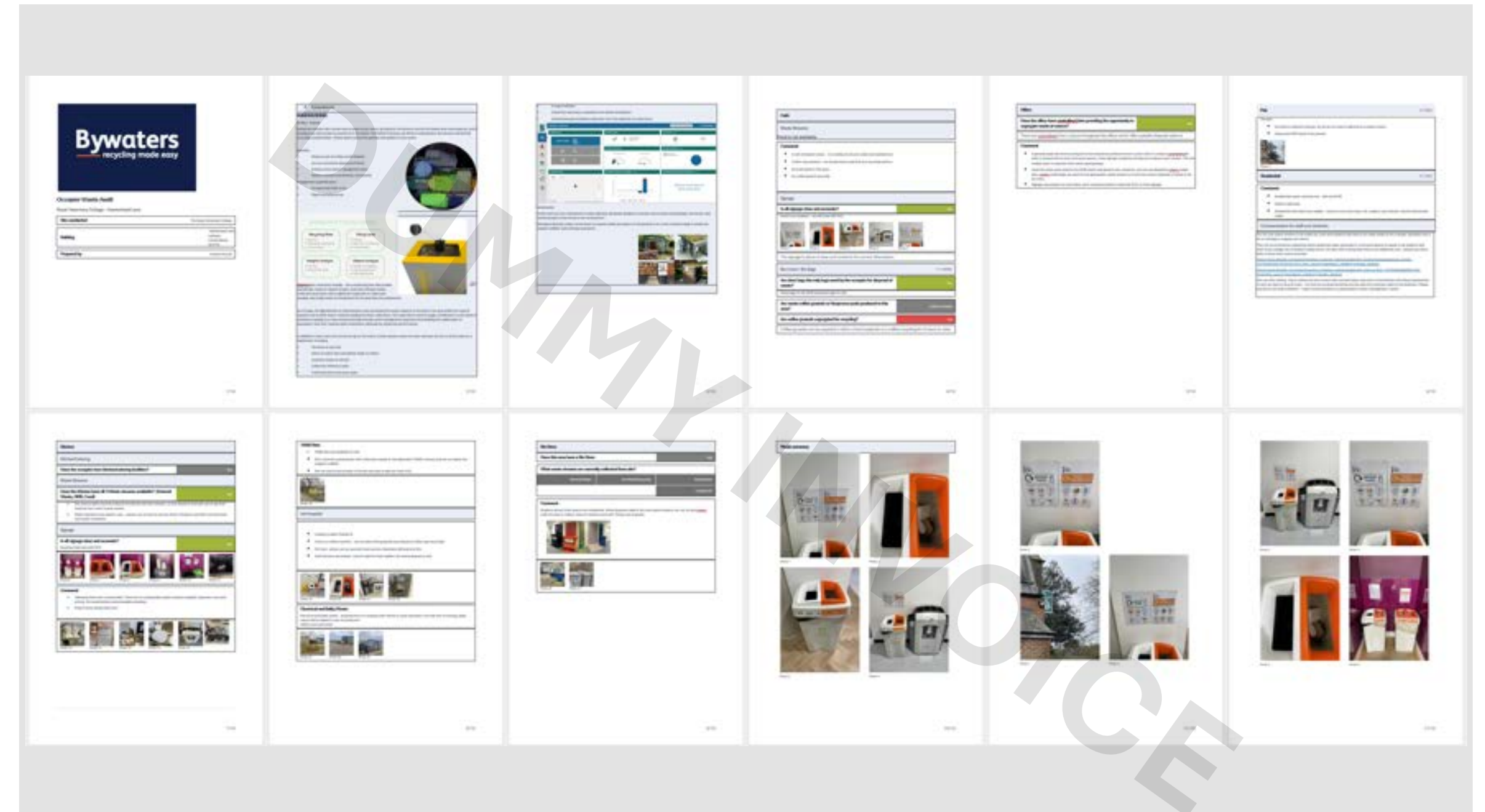
Cheques payable to: Bywaters (Leyton) Limited

SUSTAINABILITY AUDIT

Sustainability Audits



On the sustainability audit page, you can access and download all sustainability audits, and filter them by account.



This page provides downloadable sustainability audit reports, detailing our team's site assessment and waste data analysis. These reports offer comprehensive performance analysis and identify areas for improvement, including photographic examples of potential recycling enhancements.

DOCUMENTS & ACCREDITATIONS

Documents

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DARK MODE

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DASHBOARD / DOCUMENTS

<DEMO Customer AI

All Sites

Document Type...

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Search...

Site	Doc Ref	File Name	End of Validity	Doc Type
Site 12	Contract CO15715	CO15715.pdf	2025-04-09	Contract Attachment
Site 16	Contract CO15609	CO15609.pdf	2025-03-31	Contract Attachment
Site 17	Contract CO15610	CO15610.pdf	2025-03-31	Contract Attachment
Site 19	Contract CO15752	CO15752.pdf	2025-04-15	Contract Attachment
Site 2	Contract CO15589	CO15589.pdf	2025-03-30	Contract Attachment
Site 26	Contract CO15709	CO15709.pdf	2025-04-07	Contract Attachment
Site 26	Contract CO15762	CO15762.pdf	2025-04-18	Contract Attachment
Site 3	Contract CO15590	CO15590.pdf	2025-03-30	Contract Attachment
Site 3	Contract CO847	CO847.pdf		Contract Attachment
Site 30	Contract CO15479	CO15479.pdf	2025-03-07	Contract Attachment
Site 30	Contract CO2412	CO2412.pdf		Contract Attachment
Site 16	BYW20240865-Contract-20240229.pdf	BYW20240865-Contract-20240229.pdf	2025-03-31	Contract Attachment (SF)
Site 17	BYW20240866-Contract-20240229.pdf	BYW20240866-Contract-20240229.pdf	2025-03-31	Contract Attachment (SF)
Site 2	BYW20240254-Contract-20240129.pdf	BYW20240254-Contract-20240129.pdf	2025-02-28	Contract Attachment (SF)
Site 2	BYW20240254-Contract-20240314.pdf	BYW20240254-Contract-20240314.pdf	2025-02-28	Contract Attachment (SF)
Site 26	BYW20241120-Contract-20240318.pdf	BYW20241120-Contract-20240318.pdf	2025-04-18	Contract Attachment (SF)
Site 3	BYW20240255-Confli-20240129.pdf	BYW20240255-Confli-20240129.pdf	2025-02-28	Contract Attachment (SF)
Site 3	BYW20240255-Contract-20240129.pdf	BYW20240255-Contract-20240129.pdf	2025-02-28	Contract Attachment (SF)
Site 3	BYW20241409-Contract-20240410.pdf	BYW20241409-Contract-20240410.pdf	2025-02-28	Contract Attachment (SF)
Site 30	BYW20241019-Contract-20240312.pdf	BYW20241019-Contract-20240312.pdf	2025-03-11	Contract Attachment (SF)
Site 66	BYW20240801-Contract-20240226.pdf	BYW20240801-Contract-20240226.pdf	2025-03-26	Contract Attachment (SF)
Site 67	BYW20241036-Contract-20240312.pdf	BYW20241036-Contract-20240312.pdf	2025-03-14	Contract Attachment (SF)
Site 12	20249578_441	DutyOfCare20249578_441.pdf	2025-04-09	Duty Of Care
Site 16	20249578_438	DutyOfCare20249578_438.pdf	2025-03-31	Duty Of Care
Site 17	20249578_439	DutyOfCare20249578_439.pdf	2025-03-31	Duty Of Care

First Prev 1 2 Next Last

On the document page, you’ll see all documents relevant to your account. The filter allows you to refine your search by account, site, and document type. You can also download any document by clicking its text, simplifying the process of finding your waste management documents.

Accreditations

Bywaters

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020 7001 6000

enquiries@bywaters.co.uk

BRAD Login

Get a Quote

About

Sectors

Services

Media

Sustainability

Careers

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Q

Accreditations

Bywaters is fully compliant with all relevant waste management and sustainability legislation, and we have also attained a variety of accreditations for going above and beyond these requirements.

About

Accreditations

Download Our Certificates

Below you can download up-to-date versions of all Bywaters’ accreditations, permits, and policies. We take compliance seriously and are always looking for different ways that we can ensure the safety of our facilities, enhance our sustainability, and increase the quality of service that our staff provide for our valued clients.

Accreditations

ISO 14001:2015

ISO 9001:2015

ISO 45001:2018

ISO 50001:2018

FORS Gold

FORS Silver

FORS Bronze

CHAS Accreditation

Planet Mark

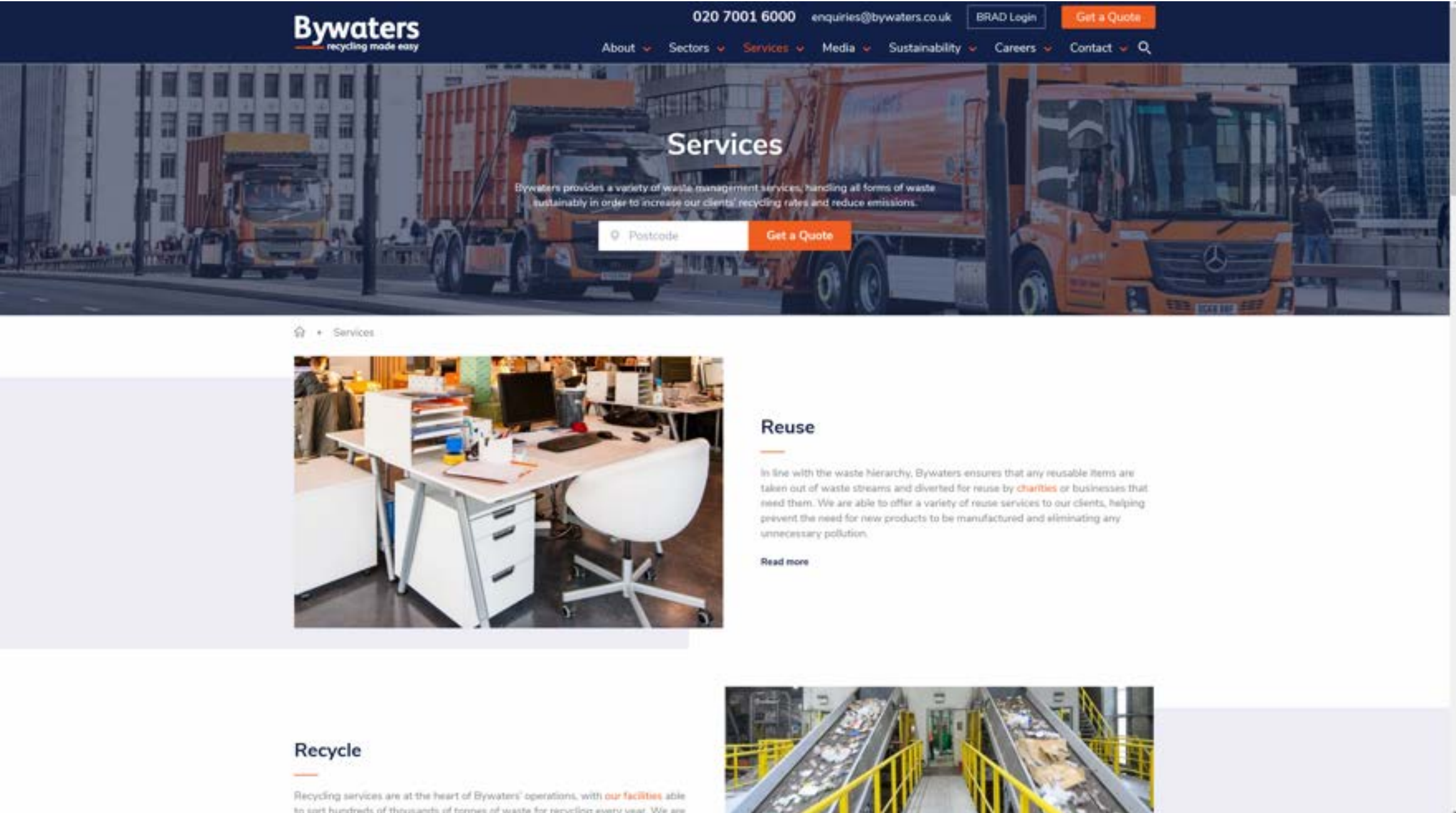
RoSPA Membership

Alcumus SafeContractor Accreditation

The ‘Accreditation’ left menu item provides a hyperlink to the Bywaters accreditation page, allowing the download of our up-to-date accreditations, permits, and policies. Bywaters maintains a strong commitment to compliance and actively pursues enhancements in facility safety, sustainability, and client service quality.

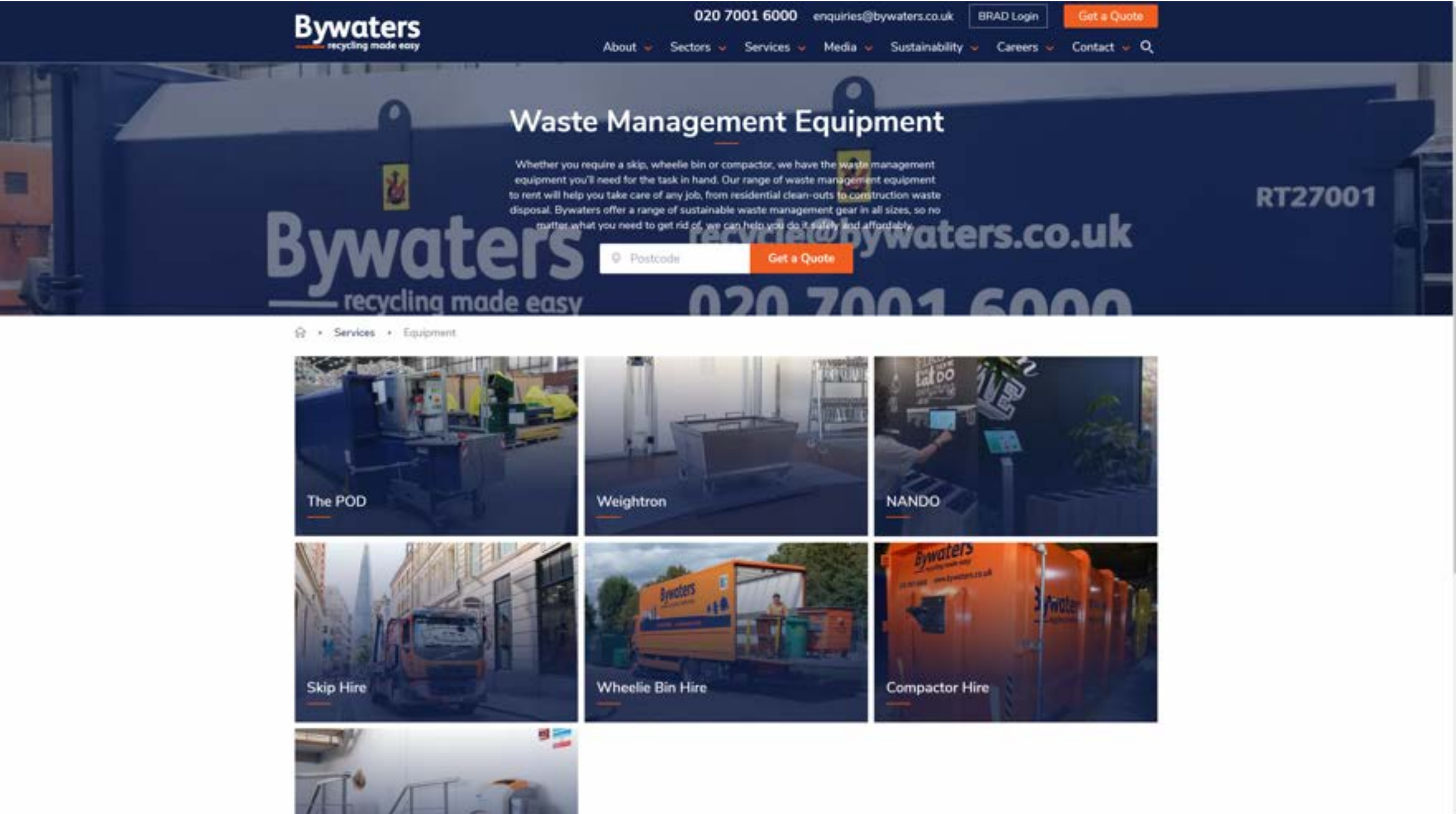
SERVICES AND EQUIPMENT

Services



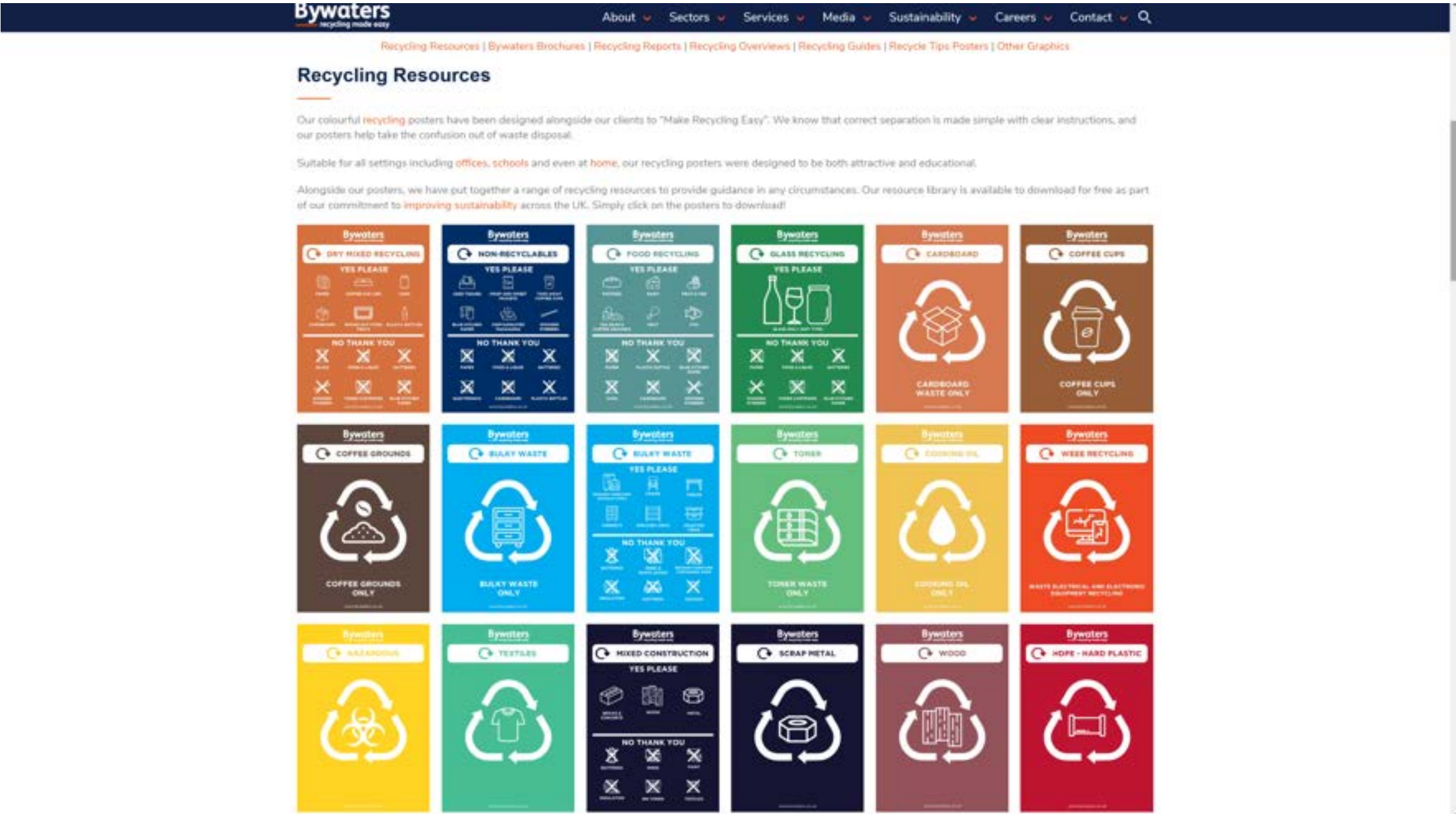
The ‘Services’ menu item provides a hyperlink to the Bywaters services webpage, enabling you to view the range of sustainable waste management services we offer. These services are designed to enhance recycling rates and minimise emissions, encompass reuse schemes, tipping facilities, and other solutions.

Equipment

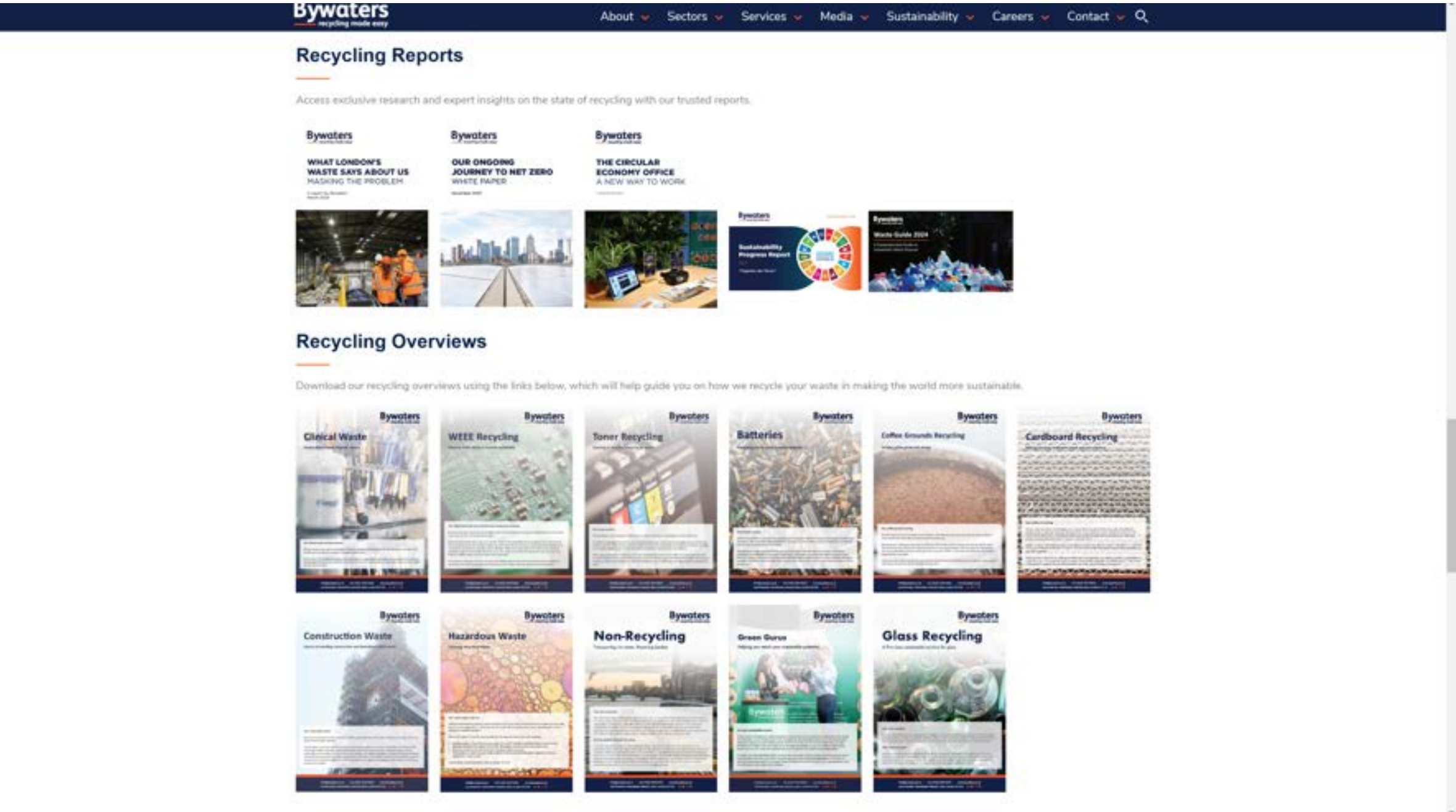


Our ‘Equipment’ page, accessible from the left-hand menu, showcases our range of waste management equipment. Whether you require a skip, AI bin sensor, or compactor, we have the solution for your needs. Our equipment hire service caters to a variety of tasks, from residential clearances to construction waste disposal.

RESOURCES



Our ‘Resources’ page, accessible from the left-hand menu, links to the Bywaters resource page. Here, you’ll find colourful recycling posters, designed in collaboration with our clients to simplify recycling. We believe clear instructions are essential for correct waste separation, and our posters help remove any confusion. Simply click on the resource to download.



Alongside our posters, we’ve compiled a range of recycling resources to provide guidance on our waste management and recycling services. This includes informative brochures detailing our services and waste streams, as well as exclusive research and expert insights on the state of recycling, presented in our trusted reports and engaging graphics.



Bywaters
recycling made easy

DASHBOARD / HOMEPAGE

Hi Ken Ogura
DARK MODE

2025-01-01 - 2025-01-31

Download Report

- Homepage
- Job List & Issues
- Reporting
- Weighing Platform
- Invoices
- Sustainability Audits
- Documents
- Accreditations
- Services
- Equipment
- Resources

DEMO Customer AI

99.3% Service Rate	288.795t Total Waste	220.617t Recycled Waste	68.178t Waste for Incineration	76.4% Recycling Rate
23.6% Incineration Rate	5,529 Hours Powered per Day	4,409t CO2 Emissions Generated	267.388t CO2 Saved	10,695 Trees Saved



Ways to improve

- Recycle in the Right Place
- Use digital signage or communication apps to keep...
- Replace under-desk bins that are difficult to monitor for prep...

Need Help?

What would you like?

Submit

